

# **Disability Access Compliance**

**Texas Pedestrian Safety Forum**  
**June 17, 2025**



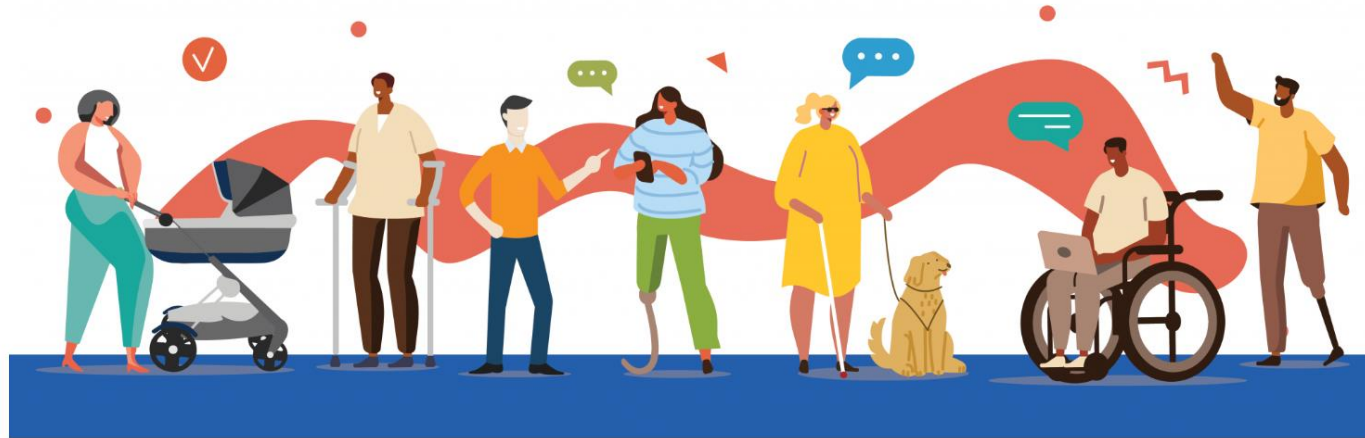
**Robert Potter, Accessibility Compliance Coordinator**  
**Disability Access Office, DEIA Department**

# Disability Access Office

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Purpose:

The Disability Access Office (DAO) works toward a universally designed environment that allows all people, regardless of disability, to participate fully in community life.



Goals of Universal Design - University of Buffalo Idea Center

# Core Services



Advance  
Accessibility



Build  
Capacity



Center the  
Lived  
Experience

# Operations Physical Infrastructure

Work with all City Departments to help ensure facilities, sidewalks, trails, playgrounds, and housing meet and exceed Federal, State, and local compliance laws and standards

- Complaint reviews
- Transition Plan updates and monitoring
- Design plan reviews
- Site assessments
- Project consultations
- Sidewalk requests
- Universal Design recommendations



Photo by the Disability Access Office

# Operations Program Access

Work with all City Departments to help ensure programs, services, and activities meet and exceed Federal and State compliance laws and standards

- Complaint reviews
- Transition Plan updates and monitoring (policies and processes)
- Unified Development Code (UDC) Amendments
- Staff and contractor training
- Digital accessibility (WCAG 2.1 AA/508)
- Plain language
- Disability community engagement
- Providing ASL interpreters and alternate formats

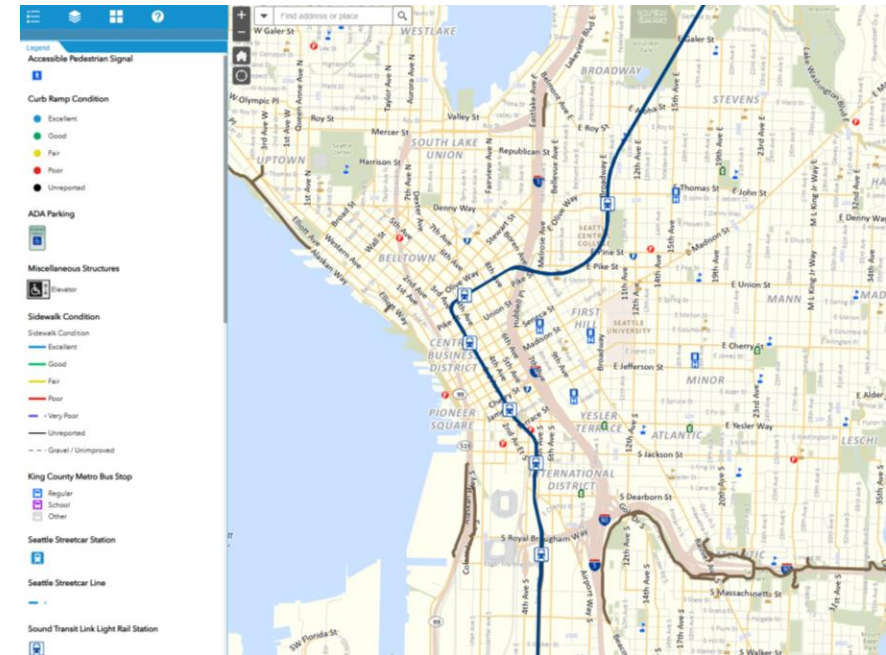
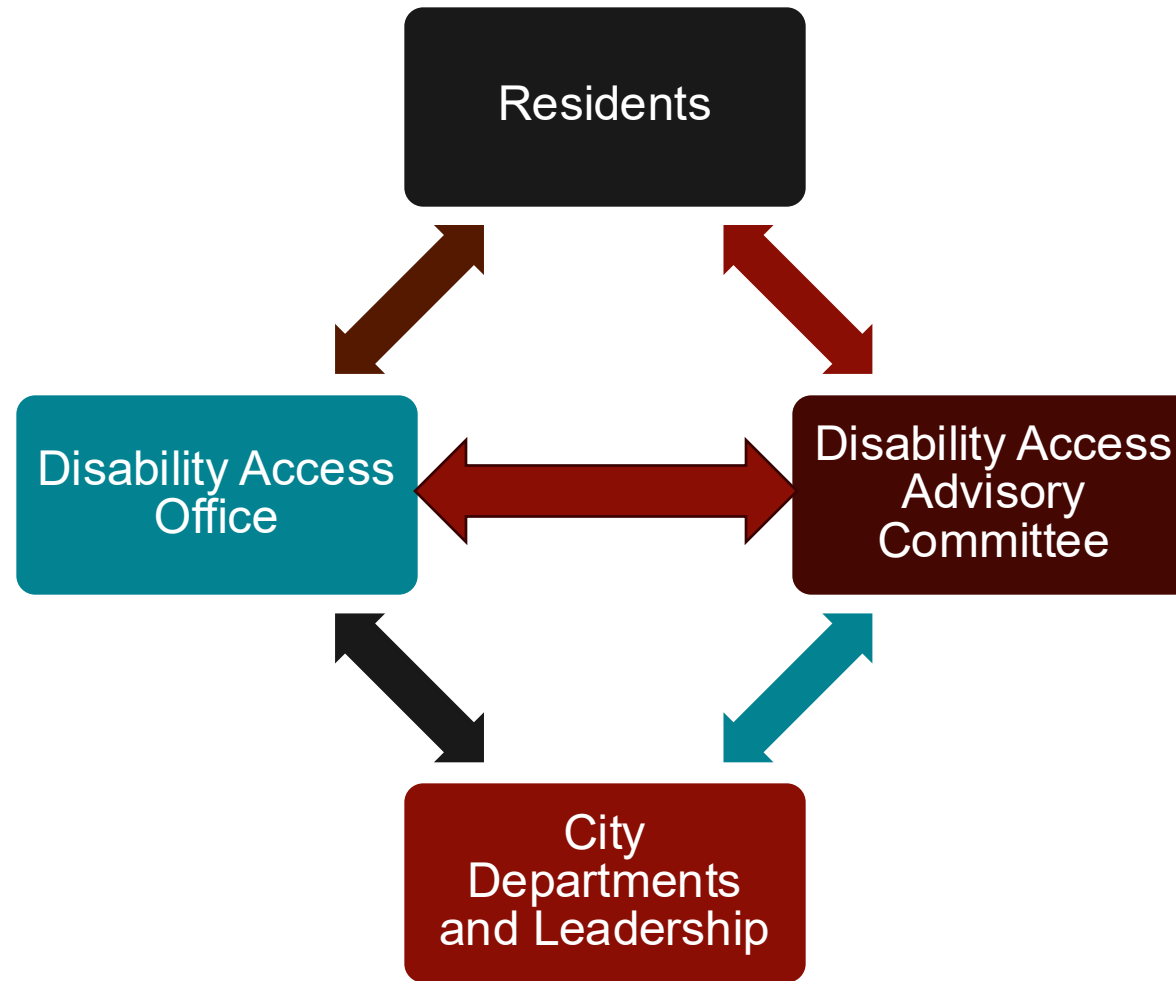


Photo of [www.Seattle.gov](http://www.Seattle.gov) Accessible Route Planner

# Partnership

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# Sidewalk Network

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Photo by [www.pedbikeimages.org](http://www.pedbikeimages.org) / Jan Moser

## Goal

Enhance the connectivity of the sidewalk network by building new segments where gaps exist and restoring deteriorated areas to usability.

# Sidewalk Programs

## Public Works Department

- 2022 BOND program
- 5-Yr. Infrastructure Management Program (IMP)
- Neighborhood Access & Mobility Program (NAMP)

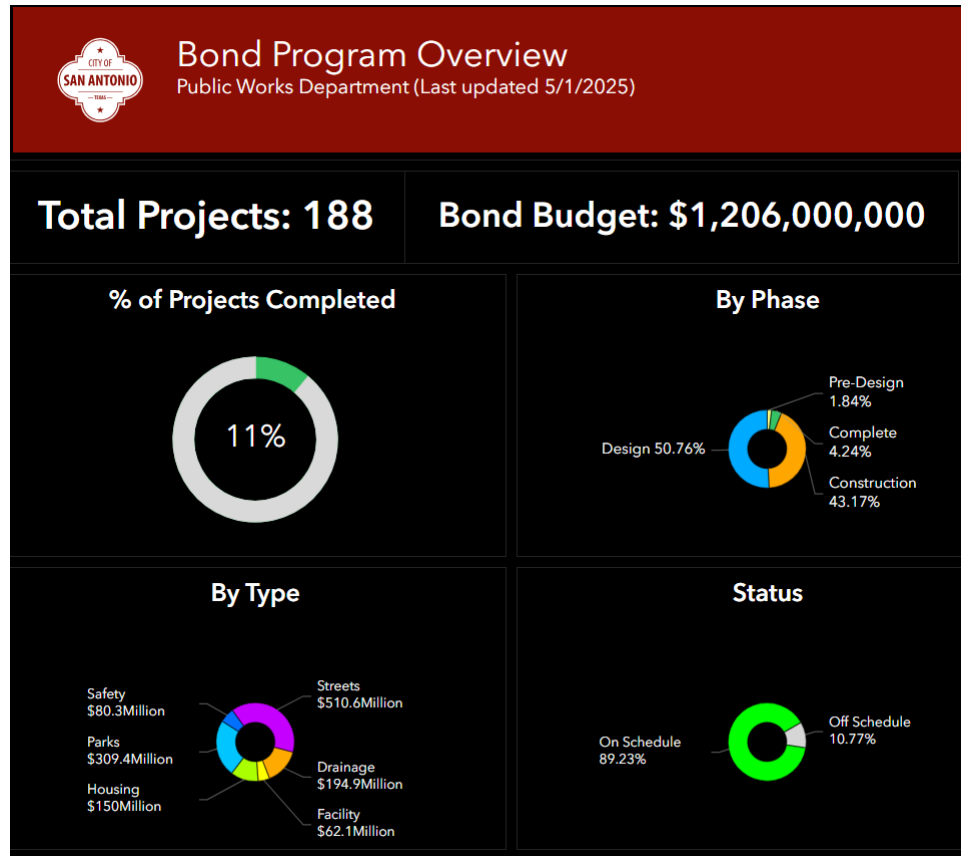


Before

After



# Project Information



- IMP Program
- Bond Program
- Project Dashboards

# Sidewalk Requests

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Graphic by Mohammed Hussan

## Contact

- 3-1-1
  - App, online or by phone
- Disability Access Office
- Public Works Department
- City Council Member
- Disability Access Advisory Committee (DAAC)

# **THANK YOU!**

**Disability Access Office  
DEIA Department**

**210-207-7135**

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